Contact

- Email: fisohag97@gmail.com
- Phone: +45 6046 1842
- Vallensbæk Strand, Denmark

Educations

- **University of Trento, Italy**
  M.Sc in Computer Science
  Completed in 2012

Skills

Cloud Services

- **Compute & Storage**
- **Identity & Security**
- **Networking**
- **Monitoring & Optimization**
- **Content Delivery**
- **Platform as a Service**

Other Systems & Tools

- **Automation Tool:** Docker, Ansible
- **Orchestration Tool**: Kubernetes
- **Operating Systems:** Linux, Windows Server
- **Web Platforms:** WordPress, EZproxy Server
- **Authentication:** Active Directory (AD)
- **Networking:** DNS, VPN, Remote Desktop
- **Virtualization:** ESXi, vCenter

Volunteer & CSR

- The Rolling School
- Immart
- b'fair bike
- Bella Cricket Club

Languages

- Danish - Conversational
- English - Fluent
- Italian - Conversational
- Hindi & Urdu - Conversational
- Bengali - Native

FAKHRUL SOHAG

IT Infrastructure Analyst & Architect

Profile

Proven IT Infrastructure Analyst & Architect skilled in leveraging Microsoft Power BI to analyze performance metrics, uncover trends, and drive data-driven decisions. Experienced in boosting IT operations efficiency by 30% through automation and cloud solutions while maintaining high-performance systems. Adept at leading cloud migrations, cutting costs, and enhancing scalability. Strong background in applying security best practices, reducing IT incidents by 40%, and troubleshooting complex issues. Effective in managing teams, guiding users, and fostering strategic vendor relations

Work Experience

Jan 2024– Present
Lemon Cox Group ApS
IT Infrastructure Analyst & Architect
- **Boosted IT operations** efficiency by 30% using cloud solutions, and analytics.
- **Led cloud infrastructure** migration, cutting costs and enhancing scalability.
- **Applied security** best practices, reducing IT incidents by 40%.
- **Utilized Microsoft Power BI** to analyze metrics and drive decisions.
- **Managed** cross-functional team to align IT projects with business goals.

Mar 2021 –Dec 2023
University of Copenhagen
IT Solution Architect
- **Technical Documentation:** Created documentation for IT systems and solutions.
- **IT Service Management:** Ensured system efficiency through IT operations.
- **Network & System Design:** Designed and optimized network and system.
- **Vendor Management:** Managed vendor relationships and service agreements.
- **Hands-on Support:** Troubleshot issues and provided day-to-day support.

Jan 2019 - Feb 2021
University of Copenhagen
IT Support Specialist
- **Developed** the Asiaportal website.
- **Managed** the NIAS library and IT infrastructure.
- **Set up and maintained** a Linux server for EZproxy with SimpleSAML.
- **Maintained and updated** various websites, domains, and DNS.

Feb 2017 - Feb 2019
SOFT Seven
Project Analyst
- **Contribute** to project planning
- **Evaluate and monitor** progress
- **Coordinating** with stakeholders and consultant

Teachnical Proficiencies

Operating Systems: MS Windows 10, Unix, Linux
Office Suite: Microsoft Word, Excel, Access, PowerPoint, Outlook, Office 365
Servers: Windows Server 2012 R2, Virtual Machine(VM), AD, Remote Desktop, VPN
Project Management Tools: MS Project, Jira
Network & Security: LAN/WAN, VPN, Firewall, Anti-Virus Tools
Analytics: Google analytics, Power BI
Programming Languages: Python, Java, C, C++, Visual Basic
Web Technologies: HTML5, CSS3
Databases: MySQL, Oracle 9i
Adobe Suite: Photoshop, Illustrator, Dreamweaver

Reference

Available upon request